

HEIDS

17th June 2022

Heriot Watt University & Microsoft Teams

Action Items

Chair: Brian Henderson

SAP ERP – Paul Saunders	
1	<p>The meeting opened with a presentation from Paul Saunders, Head of Product Strategy and Chief Evangelist Cloud ERP at SAP.</p> <p>Paul’s presentation talked to the role of the vendor, should we consider the monolithic single vender ERP as obsolete and could more be done to focus on business change.</p> <p>He went on to discuss the question of how do HE institutions differentiate themselves when applications come from the same vendors and why do vendors and customers make the same mistakes year on year.</p> <p>Paul closed his presentation highlighting an article in Forbes Talking With the Queen about ERP</p>
Minutes of previous meeting and actions arising.	
2	<p>Brian Henderson opened the formal part of the meeting and welcomed those who were attending for the first-time including David Smyth from Queen’s University Belfast.</p> <p>He noted that this was the first face to face meeting of HEIDS since the 6th March 2020 due to the global COVID-19 pandemic.</p>
3	<p>Scottish Sectoral Cyber Response It was agreed to close this action and noted that the Scottish Government is also looking at a similar approach.</p> <p>Supplier Assessment An overview of the Supplier Assessment tool was provided by Anthony Morris via a webinar on the 24th June.</p> <p>HP Supply Issues APUC received significant feedback from colleagues on the stock model profile presented, the full details are contained within his report. He confirmed that the subgroup had met and received a Proposal for Improved Service and Supply for Scottish Education Sector from HP to create a local stocking model, held at Capito with an ongoing stock replenishment.</p> <p>Cyber Essentials Accreditation & Home Working – Personal Devices A lengthy discussion concluded noting that a UCISA security group has been active on this area with MCSC and that a sector wide briefing would be held in the coming weeks</p>

Annual General Meeting		
4		The minutes from the last AGM were approved.
5		<p>The HEIDS constitution was reviewed and an amendment approved to include the following text to recognise the ability to hold online meetings and the addition of colleagues from Northern Ireland joining HEIDS.</p> <p>Membership and function HEIDS will meet on a rotating basis at members' home institutions four times a year. This may be supplemented by short online meetings as and when required.</p> <p>Full membership of the HEIDS shall be open to Higher Education Institutions funded by Scottish Funding Council. There is no additional fee required for membership of HEIDS but full members are expected to be UCISA members. Affiliate HEIDS membership shall be open to</p> <ul style="list-style-type: none"> i. All bodies eligible for membership of UCISA whose principal address is within Scotland or Northern Ireland ii Any other body agreed at a meeting of HEIDS
6		<p>As stipulated within the constitution, the role of Secretary was up for re-election as Mike Whyment had served his second two-year term.</p> <p>There being no other nominations, Mike indicated his willingness to re-stand and was duly elected for a further two-year term.</p>
UCISA Planning, Budget requests and Workstreams		
7	BH	<p>Brian Henderson presented the UCISA Planning Template following his attendance at the UCISA Executive Planning Day.</p> <p>It was highlighted that HEIDS currently has no on-going workstreams and that pre-COVID it had proved very difficult to get individuals to commit the necessary time to progress initiatives despite the significant amounts of talent across HEIDS. Colleagues were asked to provide workstream ideas to BH for potential funding and support from UCISA central.</p> <p>The discussion concluded agreeing that Sustainability and Net Zero was one area that we could and should progress recognising the need to baseline current activity prior to new initiatives.</p> <p>Remuneration for staff in the IT sphere / staffing toolkit / SIFA frameworks or similar was discussed as another possible future area of activity.</p>
NetZero		
8	BH	<p>Brian Henderson introduced the theme of NetZero asking if, IT part was of the solution or part of the problem?</p> <p>Noting the previous discussion, it was suggested that HEIDS should establish workstreams with everyone involved.</p>

		<p>Initial suggestions on possible workstreams under the NetZero theme included:</p> <ul style="list-style-type: none"> • Cloud and Datacentres • Travel and video conferencing • Circular economy, supply chain and reuse • Devices and power consumption • IoT and intelligent campus <p>It was highlighted that UCISA has a sustainability group, our likelihood of success might improve if we were to join forces.</p> <p>Action: All volunteers to message Brian and Jonathon so that we can pull together a summary of work that has been ongoing. If anyone has developed a methodology or toolkit to carry out project carbon impact assessments, it would make a great shared resource</p>
AWS Strategic Partnership and Business Outcomes Event		
9		<p>Brian Nelson – Account Manager, Education, Amazon Web Services provided an overview of an AWS Strategic Partnership and Business Outcomes Event they wished to run later in the year. A proposed agenda was discussed and colleagues were invited to express the desire to attend such an event.</p> <p>Action: MW to coordinate with AWS to arrange this event.</p>
Group Updates		
10	AF	<p>Information Security - AF Not met as a group since the last HEIDS meeting – will pick up again after summer - nothing material to report. Positive moves on Cyber Essential and further updates will be coming.</p> <p>Thank-you from Fraser Muir for the many offers of support when they had their minor hic-up.</p>
11	MM	<p>APUC – MM Written report has been circulated in advance of the meeting. HP USB-C docks are still very challenging - HP offering a replacement thunderbolt dock - speak to your account manager Offer to run a session about CRM before the next meeting. Incident response service / Cyber incident response rather than cyber insurance</p>
12	DL	<p>Universities Scotland - David Lott Outcomes of USET to has been shared with Principals - support for a new approach when principals met recently, they agreed a changed approach to USECEC. Action: Will update at the next meeting</p> <p>HEIDS offered to comment on draft document defending the need for additional spend on infrastructure.</p>
13	AS	<p>Jisc - Andrew Stalker About to launch managed Firewall services - looking for early adopters Celtic Manor Cyber Security conference- <i>book now</i></p>

		<p>EduBox - Broadcast Eduroam out to users - if you have use cases, please let Andrew know</p> <p>Innovation Lab at the University of Stirling - Flexible classroom setup and can show Edubox etc.</p> <p>JISC SEIM - It is changing, no details are available at this time</p>
14	DG	<p>UCISA – DG</p> <p>Deborah Green talked to the UCISA Annual Review and Strategic Plan; Deborah highlighted that the Board of Trustees had been appointed following yesterday's AGM. It was noted that we do not have Scottish representation.</p>
Celtic Alliance		
15	DS	<p>The view from the other side the Irish Sea/North Channel – David Smyth</p> <p>David Smyth provided a short prestaton on the outlook from Queens University Belfast which were unsurprising similar to those across Scottish institutions.</p>
AOB		
18		<p>MW questioned if we should formally offer a seat to HEFESTIS Ltd to join the group. It was felt that would be relevant and welcomed noting that not every member of HEIDS is a member of HEFESTIS.</p> <p>Qualtrics - conversations are being had with UCISA/Jisc and others- a deal has been done doubling costs - Teams site does exist for discussion amongst users.</p> <p>PCI DSS - Any appetite in the sector for shared initiatives?</p> <p>Future meetings:</p> <ul style="list-style-type: none"> • AWS Strategic Partnership and Business Outcomes Event <ul style="list-style-type: none"> ○ 22 September 2022 • Other dates and venues to be agreed.

Attendees

