

# HEIDS

17<sup>th</sup> September 2021

## Action Items

Chair: Brian Henderson

This meeting was recorded with a transcript, a link to the recording is in the meeting chat.

HP Presentation		
1	BH	<p>HEIDS welcomed SCIL members to hear a presentation from Lauren Poujol, EMEA, Supply Chain Director for HP supported by three other colleagues.</p> <p>Lauren spoke to the global market supply challenges and ongoing prioritisation that HP are undertaking to minimise delays and disruption and took a number of questions from the floor. He went on to make a commitment to provide accurate delivery timescales within 3 months.</p> <p>Following the presentation and HP's departure, a lengthy discussion continued with HEIDS and SCIL members. There was considerable negative feedback provided to HP regarding delays, channel pricing, poor communications and performance below that of other suppliers.</p> <p><b>Action: MM agreed to draw together the actions from the discussion.</b></p>
Minutes of previous meeting and actions arising.		
2	BH	<p>The minutes of the last meeting were currently available.</p> <p>The group noted that Kathy McCabe had retired from Heriot-Watt and expressed their thanks for all she had done for HEIDS over the years. Fraser Muir has been appointed to replace her, many congratulations.</p> <p>We also welcomed Paddy Daly to his first meeting of HEIDS, having recently joined RGU.</p>
	MM	<p>MM provided an updated regards Circular IT initiative and reminded colleagues about the upcoming HEIDS &amp; SCIL Circular IT event occurring on the 21<sup>st</sup> September.</p>
	MW	<p>It was noted that a review of the constitution was also still required, as it currently mentions a rotating basis of meetings at members home institutions four times a year.</p> <p><b>Action: MW to review</b></p>
UCISA annual planning meeting		
3	BH	<p>It was noted that HEIDS had struggled to feedback to UCISA with a workable plan that UCISA traditionally required. Partly due to HEIDS not being a specialised group and with a more general remit.</p> <p>The membership was encouraged to think about how we can support the UCISA goals and their new strategic plan when it is launched that HEIDS assisted to create.</p>
Group Updates		

12	BR	The HEIDS Security group had not met for some time, however there has been active dialogue amongst its members throughout the summer. The UCISA info-sec group was also highlighted as another active channel of discussion.
	MM	Updated on a couple of new framework agreements and benchmarking activities.
	JMC	Welcomed the new CEO of Jisc, Heidi Fraser-Krauss, who started yesterday, spoke to the Janet access Programme and noted Jisc are two account managers down.
	DG	Worked with Universities Scotland on a case study. Adobe joint discussions on a completely new model of operation are ongoing. Emerging theme around Cyber insurance, several institutions struggling to renew their insurance.
Return to Campus		
14		An open discussion was held on the return to campus with a wide range of approaches being taken across the Universities present.
AOB		
18	MW	Frequency of meetings. Agreed to continue as quarterly with the intention of having a mix of physical and virtual meetings in the future.  Future meetings: 3 <sup>rd</sup> December 2021 11 <sup>th</sup> March 2022 17 <sup>th</sup> June 2022 (AGM)

## Attendees

Belinda Haig	Lorna Johnstone (HP)
Brian Stobbs	Jonathan Monk
Bruce Rodger	Kenji Lamb
Catherine McMillan	Kristoffer Getchell
David Robertson	Michael McLaughlin
Dean Drew	Jonathan Monk (Vice Chair)
Deborah Green	William Morrison
Fraser Ross	Fraser Muir
Ross Gibson (HP)	Murray Elliot
Graeme Robertson	Patrick Daly
HEIDS Secretary	Laurent Poujol (HP)
Brian Henderson (Chair)	Scott Renton
James Morris	Claire Taylor
Jason Miles-Campbell	Rob Taylor (HP)
Jem Taylor	Mike Whyment (Secretary)
John Maher	