

HEIDS (inc. AGM)

23rd June 2023

University of Strathclyde & Microsoft Teams

Action Items

Chair: Mike Whyment

Digital Workforce of Tomorrow survey findings		
1		<p>Amanda Whicher (Director – UK&I Public Services Technology), Lee Varga (Senior Client Engagement Manager) and Gary McGhee (Client Engagement Manager) from HAYS presented the findings from the HE Digital Workforce of Tomorrow Report that was launched on Monday 19 June 2023.</p> <p>The report is available to download by all institutional members upon login and contains a wealth of helpful information, 94% of employers faced skills shortage, 74% restructuring or have restructured in the last 12 months, 55% of employees working in HE for 10 years+.</p> <p>Amanda and colleagues talked through the recommendations of the report noting Market insights, Employee Value Proposition, Candidate experiences and investing in employees as keys areas of focus. Hays in partnership with UCISA will be running workshops and having wider discussions with colleagues from the sector covering Finance (BUFDG) and HR (UHR).</p>
Tour of new Learning & Teaching Building		
2		<p>Tour of new Learning & Teaching Building</p> <p>Bruce Rodger provided a tour of the new £60M Learning & Teaching Building that also incorporate the University Union, Auditoriums, Teaching Rooms and Learning Village (to name a few). We are provided with demonstrations of Huddly cameras and Mersive meeting solutions that are used extensively throughout the University in the Speakers corner.</p>
Annual General Meeting		
3		<p>Those in attendance were welcomed to the meeting by Mike and it was noted that there were no actions from the previous AGM and minutes from the last AGM were approved.</p>
4		<p>The constitution was reviewed with no amendments required.</p>
5		<p>As stipulated within the constitution, the role of Chair and Vice Chair were both up for re-election.</p> <p>There were only a single nomination for each post and Claire Taylor was appointed as Chair and Victoria Dishon was appointed Vice Chair.</p>

6		The Secretary, Mike Whyment took the opportunity to formally thanks Brian Henderson for his many years as an officer bearer through the roles of Secretary, Vice Chair and a double stint as Chairperson.
Group Updates		
7	MM	APUC – Michael McLaughlin APUC circulated a written report in advance of the meeting.
8		Universities Scotland No Update
9	JMC	Jisc – Jason Miles Campbell David noted that new relationship managers were now in place and should be keeping us up to date. ACTION: Jason to provide an update on the network presentation relating to the speed increases.
10		HEFEISTIS No Update
11	DG	UCISA – DG Deborah Green again highlighted the work with Hays and noted that the Annual Review had been circulated to all yesterday. She highlighted that discussion are on-going regarding restarting the IMWM conference and confirmed that work around Student Records Solutions had been paused in order to get all the correct parties involved. Thanks were given to regarding early sight of message being send to institutions and a discussion had regarding the use of Tier 1 and Tier 2 contacts. ACTION: Deborah to review communication plan. The value of the CISG Survey Results was highlight and raised the possibility of running an equivalent survey to the CISG survey for IT infrastructure. with serval members offering to assist. ACTION: Deborah to investigate the possibility of running an Infrastructure survey.
Device Recycling & Behaviours (including update from the UCISA Sustainability Group)		
12	HB	Henrik Brogger – UCISA Sustainability Chair & Director of Digital Operations at the University of Reading gave a presentation on the E-waste recycling research project at a London University noting that the UK is in the top ten of e-waste generators globally and questioned what are the drivers of student and staff awareness of e-waste recycling. His findings show a general lack of awareness of e-waste recycling, the financial benefits are not seen as important and policy alone is not sufficient in driving awareness. It was suggested that we need to review IT activity and work with supplier them rather than leaving them too it.
USECEC		

13	MW	<p>The work of USECEC was highlighted noting that is was not just focussed on IT but also include Estates, Finance and HR.</p> <p>There are a number of items aligned to Digital and HEIDS that might require a review before the next meeting.</p> <p>ACTION: New chair to familiarise themselves with the USECEC objectives and consider how they might be approached in discussion with previous chair.</p>
AOB		
14		Bruce Roger asked that we took a minute to note the passing of Andrew Cormack, a very good friend to many members of HEIDS.
15		<p>Microsoft Teams Rooms</p> <p>It was highlighted that a recent change in the licensing model had seen Teams Rooms unbundled from the A5 licenses</p>
16		<p>The above discuss resulted in a much wider discussion relating to the Microsoft Licensing model and recent changes.</p> <p>It was suggested that we should use our monthly meeting with our Microsoft account manager to highlight any concerns and also write to Harrod Mooney at Jisc as he is leading on sector negotiations.</p>
17		The joint letter from UCAS and Jisc going to VC's on Monday regarding cyber security was noted and thanks again given for the advanced visibility of the letter.
18		<p>It was questioned if there may be merit in a collective software register that had been through the DPIA process. It was mentioned that this could be an area that HEFEISTIS could assist with.</p> <p>ACTION: Victoria to liaise with HEFEISTIS.</p>
19		<p>Future meetings:</p> <p>To be confirmed and venues agreed.</p>

Attendees in person

Bruce Rodger	Tony Weir
Kris Getchell	Fraser Muir
Catherin McMillian	Michael McLaughlin
Mark Johnstone	Kenji Lamb
Victoria Dishon (Incoming Vice Chair)	Mike Whyment, (Secretary)
Lee Varga (Hays) – Item 1	
Gary McGhee (Hays) – Item 1	

Attendees on line

John Maher	Deborah Green
Mark Lloyd	Henrik Brogger – Item 13
Caroline Cochrane	Amanda Whicher (Hays) – Item 1
Frazer Greig	Jason Miles-Campbell
David Smyth	