

HEIDS

6th October 2023

University of Highland and the Islands & WebEx

Action Items

Welcome		
1		Claire Taylor opened the meeting, thanking UHI for hosting the meeting and to Ellucian for hosting last night's dinner. As there were a number of first time attendees, a round table of introduction allowed everyone to introduce themselves.
Ellucian – Our approach to using capability models to form our deployment and help institutions have a more effective SaaS experience.		
2		<p>The meeting was opened with an update from Matt Searles (Vice President - Europe & APAC) following the announcement last night of Ellucians intend to acquire Tribal.</p> <p>Ian Anderson (Enterprise Architect) and Pete Moss (Business Development Director) provided an overview of the business context that we are all operating within, why SaaS is so important to them and what make the move to SaaS so hard. They went on to present a modernisation journey that drives institutional value highlighting the path to value realisation and aligning to institutional strategy to improve value whilst using the UCISA Capability model to think holistically about the design principles, business process principles and change principles required to be successful. They finished by reinforcing the importance of strong Governance and Change leader.</p> <p>Their presentation closed with Matt extending an invitation to any of the HEIDS group, Ellucian client or not, to attend their UK User Conference in London next February - https://www.ellucian.com/emea-ap/euc-2024</p>
Tour of the new Optometry lab and a Dental room with phantom heads for remote Oral health teaching.		
3		John provided us with a tour around their new Optometry lab and allowed us to see firsthand how they are able to teach remote practical Dental courses.
Meeting		
4		<p>The minutes of the last meeting were accepted.</p> <p>9. Item Closed</p> <p>11a. Comms plan – Closed</p> <p>11b. It was agreed that as Guilherme is part of the DiG he would raise with the chair the possibility of running an Infrastructure survey.</p> <p>13. Closed</p> <p>18. Software register – Victoria discussed with her Info-Gov team and to be continued with HEFEISTIS.</p>

Group updates and Feedback		
5		<p>APUC – Michael McLaughlin APUC circulated a written report in advance of the meeting. In particular there was a lengthy discuss regarding Price increases in Midland HR and the Unit4 user group.</p>
6	CT	<p>Universities Scotland ACTION: Claire to speak with Universities Scotland regards a new representative joining the HEIDS group from US.</p>
7		<p>Jisc – Jason Miles Campbell Jason introduced the new account manager, James Gillanders. He encouraged colleagues to attend the Jisc Security conference on the 21st-22nd November apologising for the location but highlighted that the sessions on the 23rd we online He also promoted DigiFest in Birmingham - free in person tickets – 12th 13th March '24</p>
8		<p>HEFEISTIS No update but was noted that Brian Henderson is acting CEO.</p>
9		<p>UCISA – Deborah Green Deborah highlighted the DiG and CISG-PCMG '23 conferences, both taking place in Birmingham and informed members that she had spoken with Mark Picket Tribal CEO that morning. She also reminded members that she was in the US next week for a major global meeting with Microsoft, including representation from AUS and NZ.</p>
10	CM	<p>NCSC ACTION: Volunteer to represent HEIDS - Catherine to discuss with Bruce Rodger, Claire will continue to attend until a permanent member appointed.</p>
UCISA Leadership Group		
11		<p>Claire reminder the membership that as chair she attends the UCISA Leadership group and has done so twice to date. She learnt that a new Midland USICA Group have been established and the London Group has struggled for in person attendance.</p> <p>Discussions have been had with SCIL regarding the possibility of them becoming UCISA Subgroup with Jill confirming that she is the current Deputy Chair of SCIL and would welcome more collaboration between HEIDS and SCIL.</p>
Annual Plan		
12	CT	<p>We intend to continue to meet four times per year with the AGM in June, using the revised model for the HEIDS meeting that was being trialled at this event . UCISA groups charge for supplier access, but it has been agreed we shall continue to trial the format of dinner the night before the meeting recognising that coming together as a group is a very valuable commodity.</p> <p>ACTION: Claire and Deborah to discuss.</p>

USECEC		
13		<p>Victoria will now attend the USECEC meetings in her role as Vice-Chair of HEIDS. Since the last HEIDS meeting Angus and Brian with Claire and Victoria met with the Scottish Funding Council to provide and update on the areas of activity across the sector and the associated workstreams.</p> <p>It was noted that USECEC does not currently have a chairperson.</p>
AOCB		
14		<p>Glasgow are about to begin a Curriculum Management journey. It was enquired if APUC could undertake market intelligence leading to the creation of a framework arrangement.</p>
15	JMC	<p>Security for overseas travel was discussed questioning if any institutions are taking special precautions for colleagues who are travelling. ACTION: Request for Jisc to assist in this space and help educate institutions</p>
16		<p>Glasgow highlighted that Russell Group are discussing if there <u>is</u> value and opportunities to share technology plans and how we might share our initiatives and pull resources ahead of the creation of tenders. ACTION: Mark offered to share a document providing an update from Glasgow on future plans at a business level with the possibilities of using the Teams site and a channel created to share information.</p>
17		<p>Future meetings:</p> <ul style="list-style-type: none"> • Edinburgh Napier University – 8th December 2023 • TBC - 23rd February 2024 • TBC - 14th June 2024 (inc. AGM)

Attendees in person

Belinda Haig (SRUC)	Kris Getchell (Fife College)
Catherine McMillan (Strathclyde)	Mark Johnstone (Glasgow)
Claire Taylor (Napier) Chair	Matt Sears (Ellucian)
Guilherme De Sousa (Heriot-Watt)	Michael McLaughlin (APUC)
Ian Andrews (Ellucian)	Mike Whyment (Aberdeen) Secretary
Jason Miles Campbell (Jisc)	Pete Moss (Ellucian)
Jill Martin (UHI Perth)	Scott McEachern (AWS)
John Maher (UHI)	Victoria Dishon (Heriot-Watt) Vice Chair

Attendees on line

Deborah Green (UCISA)	James Gillanders (Jisc)
David Smyth (Queens)	Frazer Greig (Abertay)
John Paul Cleary (RGU)	Caroline Cochrane (RCS)
Scott Kerr (QMU)	Mark Lloyd (Dundee)
Kenji Lamb (CDN)	