

# HEIDS

8<sup>th</sup> December 2023

Edinburgh Napier University & Teams

## Action Items

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| Welcome  |  |  |
| 1  |  | Claire Taylor opened the meeting, welcoming everyone with a roundtable introduction.   |
| Akari Software – Curriculum Management Environment   |  |  |
| 2  |  | <p>Heidi Voulstaker (Regional Director, EMEA at Akari Software) and Marie Daly (Curriculum Management Lead – Edinburgh Napier) asked that we challenge our thinking around and our understanding of what curriculum management is. It extends far beyond just documents, templates and forms and it pivotal to both innovation and strategic growth at an Organisation helping with cultural transformation, not simply creating a super database.</p> <p>Marie provided an overview of their Project timelines, the five key deliverables and provided a summary of what went well, the importance of data quality and data alignment, Roles and Responsibilities, Benefits Mapping and what they wished they'd known before starting what was a flagship Project for the University.</p> <p>Curriculum Management has become a touch stone for many systems and processes providing a single source of the truth with all provisions now going through the Curriculum Management Environment.</p> <p>Mark Johnstone noted that Glasgow are building up fully costed business case looking to goto market next year, with the possibility of creating a Framework</p> |
| Heritage Collections team would like to offer us a tour of the War Poets Collection at Craiglockhart |  |  |
| 3  |  | Ian from the Heritage Collections Team provided us with a tour around their <a href="#">War Poets collection</a> allowing us to gain an insight into the personal and social experiences of war through the words, memories, voices and objects that the officers, medical staff and relatives left behind.  |
| Meeting  |  |  |
| 4  |  | <p>The minutes of the last meeting were accepted.</p> <p>Actions from Previous meetings</p> <p>11b Guilherme contacted the chair of the UCISA Digital Infrastructure Committee about running a survey similar to the CISG one. They have agreed to take it forward at there next DIG meeting.</p>  |

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|                            |  | <p>10 – Bruce Rodger has agreed to represent HEIDS at the NCSC meetings when he has returned to work.</p> <p>15 – Jisc to assist providing helping to educate institutions regarding security for oversee travel</p> <p>16 – Glasgow have offered to share a document providing an update on future plans at a business level with the possibilities of using the Teams site and a channel created to share information.</p>  |
| Group updates and Feedback |  |   |
| 5                          |  | <p><b>APUC – Michael McLaughlin</b><br/> APUC circulated a written report in advance of the meeting.<br/> A lot of interest in a new HR &amp; Payroll Framework.</p>  |
| 6                          |  | <p><b>Universities Scotland - Ulrike Peter</b><br/> Chair welcomed Ulrike Peter to her first HEIDS meeting.<br/> UP confirmed that the committee will meet in plenary session once year to review the work being done in each workstream and work together on an agreed theme, likely to be environmental sustainability.<br/> Professor Iain Gillespie is the new Convener of USECEC.<br/> VD, as vice chair of HEIDS, will be the liaison with USECEC.</p>  |
| 7                          |  | <p><b>Jisc – Jason Miles Campbell</b><br/> Jason will follow his verbal presentation with a written update.<br/> James Gillanders was introduced as a new account manager.<br/> Stirling Stakeholder forum on Tuesday<br/> National centre of AI has been renamed to the National centre of AI for Tertiary education.<br/> DigiFest has launched next March<br/> Digital Insights survey has been released.<br/> Digital Transformation webinars -very practical – where Digital Maturity sits.<br/> Data Future – How are the submissions numbers looking – 80% have submitted.</p> <p>Personal subscriptions to OpenAI appear to be causing some challenges.<br/> Maybe require a future discussion.<br/> Bing Co-Pilot Enterprise is the recommended platform for college institutions.<br/> Kenji posted more details to the chat during the meeting, showing how to prevent data being shared with other organisations.<br/> Ottor.ai and Read.ai were also highlighted as it have seen that that had joined meeting with externals and then used to producing automated minutes.</p> |
| 8                          |  | <p><b>HEFEISTIS – Brian Henderson</b><br/> HEFEISTIS have just completed an Audit cycle as they are limited company.<br/> UniDesk just added two new customers with CISO-Share also adding a further customer and six others adding additional time.</p>  |

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|                                     |     | The Scottish Government have offered a grant to assist them working with Public Authorities outside HE/FE.  |
| 9                                   |     | <p><b>UCISA – Deborah Green</b><br/>Representation work that UCISA is undertaking.</p> <p><b>Microsoft</b><br/>Deborah provided an update following the meeting in the US. This will be followed up in-person on the 22-23 Jan '24 with a workshop to drive further progress.</p> <p><b>Oracle – Java and V-box</b><br/>There is an agreement to talk and negotiation.</p> <p><b>Unit 4</b><br/>Letter on the way to UNIT4, supported by BUFDUG</p> <p><b>Tribal</b><br/>An open meeting is being held on the 20<sup>th</sup> December providing the latest news on the takeover, as well as setting out the Tribal Roadmap for 2024 and beyond.<br/>Mike Cope is retiring on 31<sup>st</sup> January 2024, Adam Fox will succeed him as CTO.</p> <p>Deborah also noted that during the supplier briefing at CISG-PCMG conference she highlighted the benefits of using UCISA to help land communications better, particularly major change announcements. Suppliers are members and should engage UCISA to get the most out of their membership.</p> |
| 10                                  |     | <p><b>NCSC</b><br/>Bruce Rodger will represent HEIDS with Claire continuing to attend alongside Brian wearing his HEFISTSTS hat.</p> <p>Trusted Research model phraseology is moving towards a control based vocabulary rather than CE and an update was provided on the public sector action plan version two.</p>   |
| Project EOS – University of Glasgow |     |   |
| 11                                  | JMC | <p>Peter Mitchell presented the work that is on-going at the University of Glasgow to implement a number of end user services.</p> <p>EOS is a Programme of Projects to deliver a new range of Support services for end users devices securely supporting the end to end lifecycle for end user devices, both Windows, Mac.</p> <p><b>ACTION:</b> Jisc to share details of unmanaged devices having access to MS etc without breaching CE+</p>  |
| Roundtable Discussion               |     |   |

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| 12   |  | This item was covered as part of the group updates and feedback.   |
| AOCB |  |  |
| 16   |  | <b>Future meetings:</b> <ul style="list-style-type: none"> <li>• TBC - 23rd February 2024</li> <li>• University of Stirling - 14th June 2024 (inc. AGM)</li> </ul> |

### Attendees in person

Catherine McMillan (Strathclyde)

Claire Taylor (Napier) | Chair

David Smyth (Queens)

Fraser Muir (Heriot-Watt)

Heidi Voulstaker (Akari)

James Gillanders (Jisc)

Jason Miles Campbell (Jisc)

Maley Daly (Napier)

Mark Johnstone (Glasgow)

Michael McLaughlin (APUC)

Mike Whyment (Aberdeen) | Secretary

Pete Mitchell (Glasgow)

Ulrike Peter (Universities Scotland)

Victoria Dishon (Heriot-Watt) | Vice Chair

### Attendees on line

Brian Henderson (Aberdeen)

Deborah Green (UCISA)

Frazer Greig (Abertay)

Ian Robotham (Aberdeen)

Jem Taylor (HUI)

Jill Martin (UHI Perth)

John Maher (UHI)

Kenji Lamb (CDN)

Mark Lloyd (Dundee)

Richard Lynch (RGU)

Tony Weir (Edinburgh)